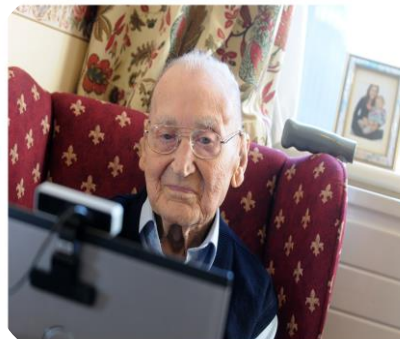




# Bringing healthcare home

**Ann Wagner**

**Director of Strategy & Business Development**



# Introducing Airedale

Airedale   
NHS Foundation Trust



*“Eh Lass - there’s summat goin’ on in t’ ospital....”*

YOUR HOSPITAL *Here to care*

# Our Focus

Airedale **NHS**  
NHS Foundation Trust



**Right Care**

YOUR HOSPITAL *Here to care*

# Airedale Teleconsultation

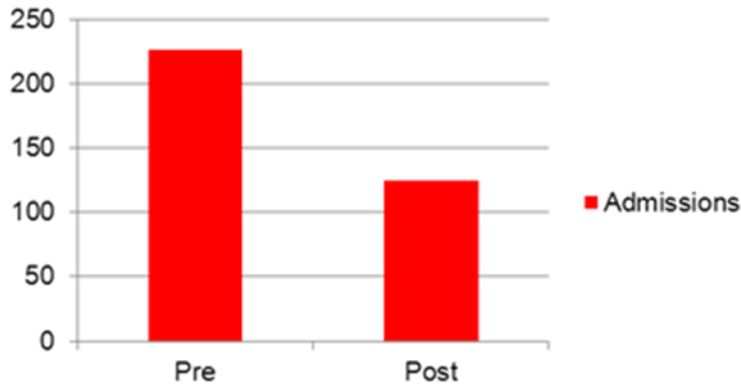
- Prison health care
  - ✓ 7 year programme
  - ✓ Live in 20 prisons
  - ✓ Up to 50% change in patient flow
  - ✓ >1600 consultations past 2 yrs
- Stroke patients
- Care at home
- Nursing and Residential care homes
- Supporting end of life patients
- **24/7 Telehealth Hub**



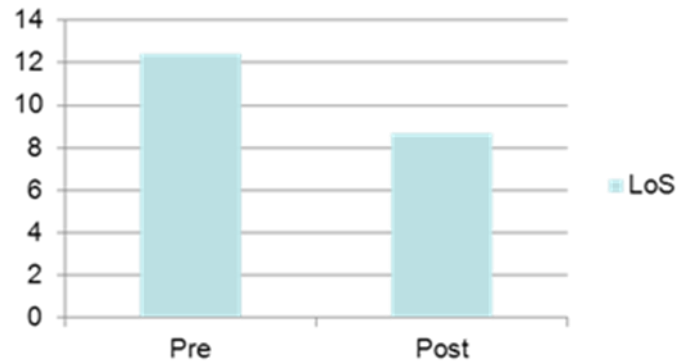
# 12 Month Summary Results -

## Care Homes

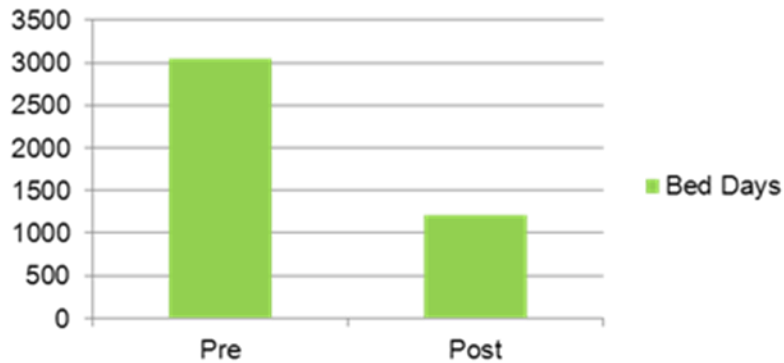
### Admissions



### LoS

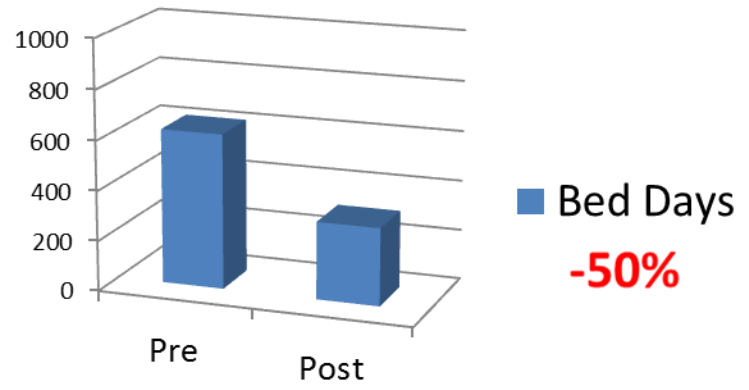
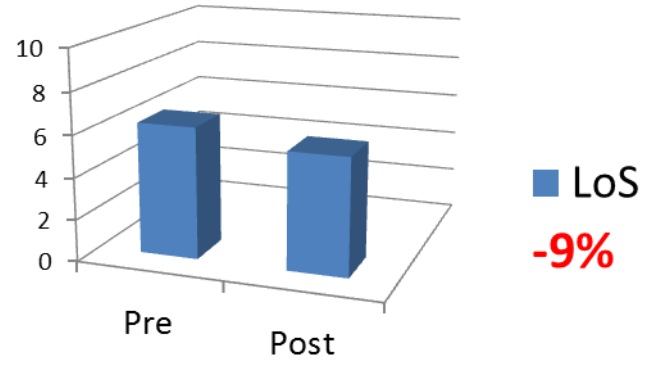
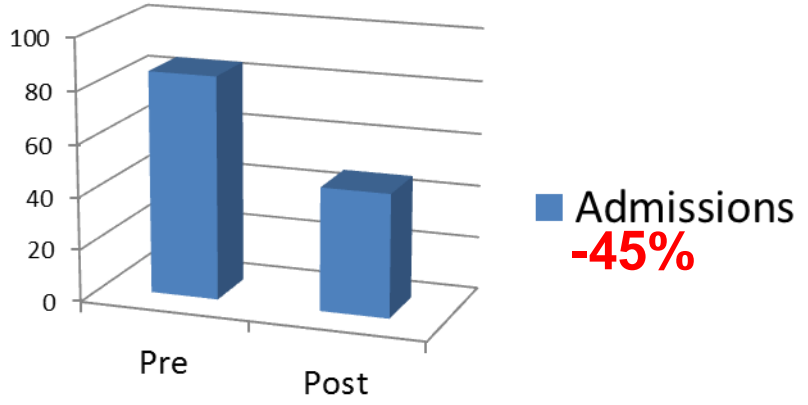


### Bed Days



	Pre	Post	% change
Admissions	227	125	<b>-45</b>
LoS	12.4	8.7	<b>-30</b>
Bed Days	3044	1208	<b>-60</b>

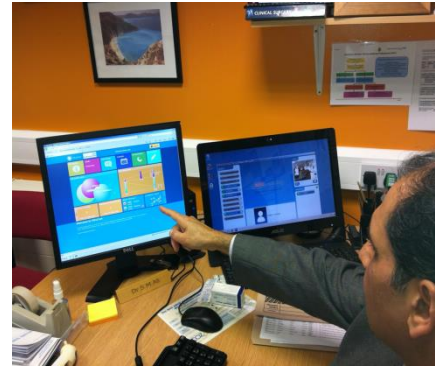
# Results: 26 COPD patients at home – 24hr teleconsultations



# Results: primary care



# Applications





# Case Studies

- Trapped wind
- Sleep walker
- Falls
- CPR
- Allergic reaction
- Medication
- Good death



## Patients/Carers

*“The Telehealth Hub came into its own last winter when snow and ice brought traffic to a halt. My Husband’s condition deteriorated suddenly, and having visual, instant contact with the team was very reassuring. A wonderful service.”*

*“I only have one word to describe [the] Telehealth [Hub] – excellent.”*

*“Telemedicine became our lifeline – what a wonderful piece of equipment!*

*At the press of a button we could have face-to-face contact with a medical team, which is so important for both a patient and carer, and that helped to keep Geoff’s spirits high...”*

## Care homes

*“A very good service. It made me feel confident within my job so I could do the best I can for our residents. This service takes the pressure off us as we have access quickly to a health professional...”*

*“The Doctor was fantastic when one of our dementia patients fell and hurt herself. I would have called an ambulance and she would have endured an A&E visit which would have terrified her. Your consultant saved her from this and reassured me that the cut was superficial and she was fine...”*

*“Definitely has reduced admission rates. Telemedicine is an asset to the home with benefits Out Of Hours and weekends”*

# What are the challenges?

- technical (care homes)
- tariff
- scheduling
- collaborative working (community teams, GPs)
- culture change...STILL (evidence?)
- the importance of scale
- noise – *right* noise



# Next Steps

- Continue to scale up (110 nursing/care homes by end 2013)
- Link to GPs
- Extend cross org. working including link up telecare
- New Out Patient models
- Integrated, supported self care



# Our Future Vision

OUR VISION: CARE IN PEOPLE'S HOMES THROUGH DATA DRIVEN, INTEGRATED SERVICES



# So what are we waiting for?

Airedale  
NHS Foundation Trust



*“Just been to Airedale hosp & seen some of best tech anywhere in NHS including digital patient records shared with GPs – and gr8 patient care”*

YOUR HOSPITAL *Here to care*

Remember - we are  
transforming for these guys....

Airedale **NHS**  
NHS Foundation Trust



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