

Fuel Bank Heat Fund

Key Points



- Intended to provide crisis support for off gas grid customers where no other support is available
- To ensure eligibility, you must confirm that the household relies on coal, wood, oil, or LPG as their primary source of heat (not electricity) and is either living without heat or imminently at risk of doing so because they are unable to purchase fuel.
- Complete the application form, providing all information requested.
- Completed applications and evidence should be sent to winterfuel@fuelbankfoundation.org
- **The name and address on the client's evidence must match the one on the application.**
- You DO NOT need to complete an application via the portal for Heat Fund applications.
- We aim to turn the application around within 3 days where possible, and will notify the partner with the outcome.