

Who are we?



LIVES.

Lincolnshire Co-operative

- An independent regional Co-operative
- Multiple business areas including foodstores, filling stations, funeral homes, post offices, travel and pharmacies
- Strong focus on supporting the communities where we provide services
- 49 pharmacy branches – many in rural village locations

LIVES

- Lincolnshire charity responding to 999 medical emergencies
- Experience in dealing with both urgent and emergency calls and understanding what can be dealt with more locally
- Capability in training lay people and professionals in dealing with medical emergencies and instilling confidence as well as clinical skills.

NCRHC Pharmacy Project



LIVES.

- Training covered –
- Basic Life Support
- CPR – including use of automated external defibrillator
- Bleeding and Wound Assessment
- Breathing assessment
- Moving and handling people and objects
- Mental Health First Aid
- Signposting to other health providers
- Public Health Messages

NCRHC Pharmacy Project



LIVES.

- To build on services already provided at the community pharmacy and make best use of the whole pharmacy team
- Collaborative working with Lincolnshire Integrated Voluntary Emergency Services – LIVES
- Developed a bespoke training package for pharmacy staff
- We have delivered this to five rural pharmacies in pilot phase
- Holbeach, Ruskington, Heckington, Barrowbygate (Grantham), Kirton (Boston)

Benefits



LIVES.

- Make use of an existing community resource
- Wider use of the skill sets already within the pharmacy staff team
- Improve understanding that the community pharmacy more than just a supplier of medicines
- Reduce journeys for rural populations
- Reduce workload for other health practitioners
- Make local pharmacy the community “health hub”

Outcomes



LIVES.

- Increased staff confidence in dealing with emergency situations
- Improved working relationship with local GP surgeries
- Two way referrals
- Assessment of kit and clinical space in the pharmacy
- National Context – Digital Minor Illness Referral Service (DMIRS)