
Agenda

Rural Services Partnership Vulnerability Group Meeting

Hosted: Online via Zoom
Date: Monday 23rd November 2020
Time: 11am – 12noon

Chaired by Nik Harwood, Chair of Rural Services Partnership

- 1. Apologies for Absence**
- 2. Purpose of the Group**
David Inman, Director of RSP Ltd
- 3. Minutes of Previous Meeting**
3rd December 2019 (See Attachment 1)
Response to action/comments raised
- 4. Revitalising Rural, Realising the Vision - A Social Perspective**
Graham Biggs, Chief Executive of RSP Ltd to present
- 5. Rural Vulnerability Statement** (See Attachment 2)
 - a) *Agreement of the statement*
 - b) *Creation of an appendices of good practice*
David Inman, Director of RSP Ltd to present
- 6. General Discussion**
- 7. Any Other Business**
- 8. Close**

**Meeting Notes for the RSP Rural Vulnerability Group (nee Panel)
Tuesday 3rd December 2019
Venue – The Soroptimists, 63 Bayswater Road, London**

Present:

RSN Officers: David Inman (DI) (Corporate Director RSN), Jon Tuner (JT) (Policy Director RSN)
Reverend Richard Kirlaw (Chair of RSP); Nik Harwood, (Chief Executive Young Somerset);
Hazel Graham (Chief Executive, Cumbria Action for Sustainability); Gavin Jones (Head of
Communications & External Affairs, Hastoe Group); Patrick Ford (Campaigns & Policy Assistant, CPRE);
Digby Chacksfield (Easton & Otley College)

General Introduction

The Chairman, Rev Richard Kirlaw, thanked all those present for attending.

1. Apologies for Absence

Graham Biggs, (Chief Executive RSN) and Cllr Cecilia Motley (Chair of RSN)

2. Minutes of the Previous meeting 9th April 2019.

DI explained that the rural vulnerability campaign was a joint initiative between the Rural Services Partnership/Rural Services Network (RSP/RSN) and Rural England Community Interest Company, (RE). DI explained that RSN is the campaign and representation organisation and RE is a research company totally independent from the Network.

DI outlined that RE had been working with some 30 energy and utility companies who support the Research. As energy and power companies have an obligation to their regulatory authorities to consider rural vulnerability a number had expressed an interest to be involved in specific vulnerability research. Discussions had taken place and a Research Panel was being established.

It might be confusing to have both a RSP and a Rural England panel and it was suggested the RSP Panel be re-named as a Group. It might, in future operate as the RSP Rural Vulnerability Group.

The Chair put this to the meeting and the motion seconded by Nik Harwood and was carried unanimously.

Hazel Graham (HG), asked if RE were working with Electricity Northwest and DI explained that they were and that they were considering undertaking some regional research about rural vulnerability in that area.

3. Rural Vulnerability and Disadvantage Statement 2020

DI introduced the revised 2020 Statement. DI explained that the Statement was a 'work in progress document' and welcomed input from Group members.

HG, requested that reference should be made to climate impact, in particular flooding impact.

Gavin Jones, asked that future homes standards be referred to. It was agreed that suitable amendments should be made.

All those present agreed that the Rural Vulnerability and Disadvantage Statement was a very useful undertaking. It was agreed however that appendices needed to be added to emphasise the exemplar work being undertaken by Group members, for example Hastoe and Cumbria Action for Sustainability.

It was agreed that this suggestion be proceeded with and that Partner organisations be consulted with over such a suggestion.

With the addition of the appendices, this would not only enable the Statement to be used to promote exemplar case studies and best practice, but also compliment rural vulnerability campaigns both collectively and for individual members.

RK requested, that exemplar examples of best practice be sought to inform the Vulnerability Statement during 2020.

4. Rural England Vulnerability/Research Panel.

This item had been addressed earlier in the meeting.

5. General Discussion

Digby Chacksfield expressed an interest to empower local groups to take more of a role in the direct delivery of health services in preference for health contracting.

Those attending were supportive of the work of the Vulnerability Group and were keen to provide on-going input.

6. A.O.B

DI outlined the purpose of the embryo MP Parliamentary Group on Rural Vulnerability, which has a membership of circa 40 active MP and Peers, albeit this might change with the pending election. DI explained that the Group can represent to government if they had robust evidence to support such approaches.

DI explained that the next Parliamentary Vulnerability Day was due to take place in early March 2020 and the topic would be focusing on young people in rural areas.

The next RSP Rural Vulnerability Group will take place in April 2020. Date, time and venue to be confirmed.

RSN Rural Vulnerability and Disadvantage Statement 2021

Context

Despite being the most urban country within the UK, almost 90% of England's land area is categorised as rural¹. Rural areas are home to 9.53 million people (2018) or 17% of the population². More people live in small rural towns, villages, hamlets and isolated dwellings than live in Greater London.

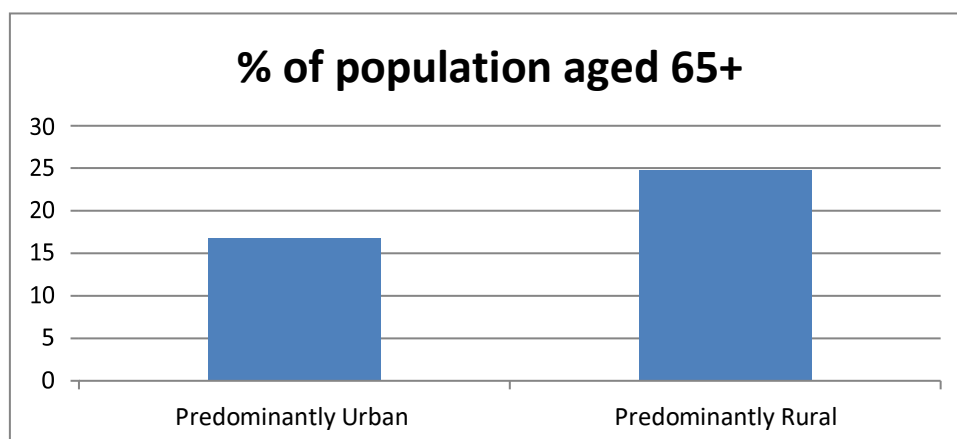
England's rural communities are extremely diverse economically, environmentally and socially. They include, amongst others, remote and upland communities; coastal settlements; commuter villages and former mining communities. There is no doubt about the beauty and tranquillity of many rural areas but, as the former Commission for Rural Communities said "You can't eat the view". For those who are disadvantaged or vulnerable life in rural areas can be very difficult.

On the positive side, rural communities do often exhibit a certain strength and resilience with local authorities and the voluntary/ community sector providing much important support for those disadvantages or vulnerable. However, this is no excuse for central government's and other organisations' policies ignoring the existing and growing problems of rural residents.

How is vulnerability and disadvantage different in rural areas?

Even small rural communities typically have a wide-ranging socio-economic mix of residents, with wealthy and poor households often immediate neighbours. This mix means that averaged statistics, such as average earnings, tend to disguise the real extent and severity of hidden disadvantage. Certainly the romantic image of the 'rural idyll' is far from reality for many residents.

Another major difference between urban and rural areas is demographic. Rural areas tend to have proportionately far more people in the older age groups (24.8% are over 65 in predominantly rural areas compared to 16.8% in predominantly urban areas)². Rural areas also have proportionately fewer residents of working age. These differences are widening and it is estimated that 30% of the rural population will be aged over 65 by 2035.



What are the 'rural' problems?

As identified in RSN's 'Rural Strategy' there are many issues contributing to rural vulnerability and disadvantage including difficulties in accessing facilities and services, higher housing and general cost of living, low local wages, lack of opportunity, and little political priority. These issues are interconnected in complex ways.

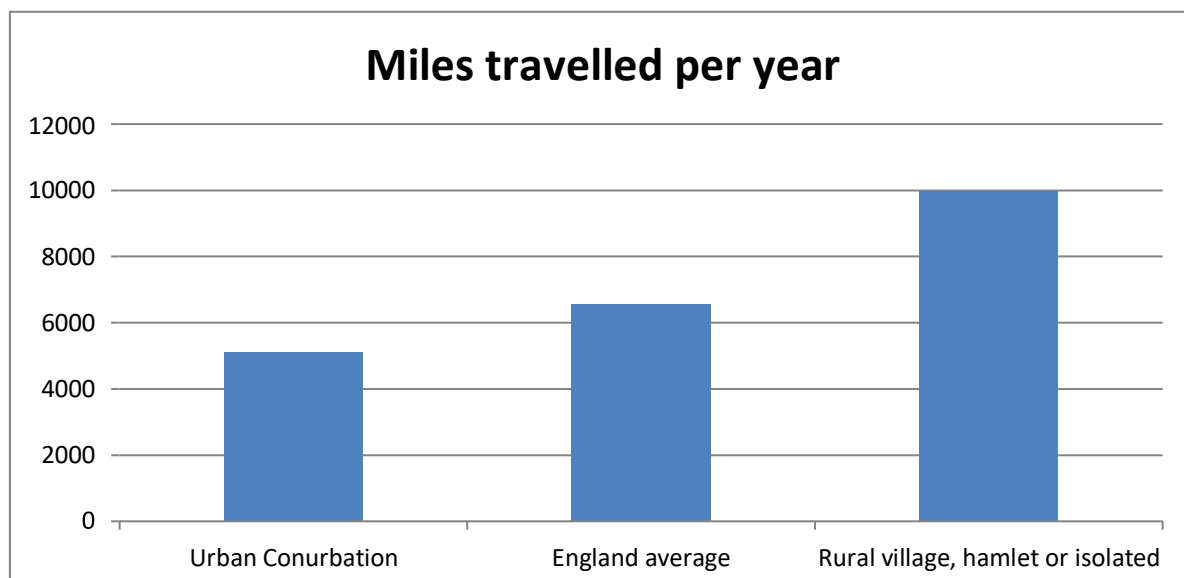
Access to services and facilities.

The challenges of rural accessibility have long been recognised but in recent years the difficulties in accessing facilities and services have become yet more acute.

'Walk- to' rural facilities such as pubs, Post Offices and shops are continuing to decline. Other facilities and services (e.g. supermarkets; hospitals; GP surgeries; job centres; youth clubs; and council offices) are centralising in urban, often out -of -centre, locations which are hard for rural residents to get to, except by private car. For example, almost 30% of rural residents live more than 30 minutes' drive time from a major hospital. If travelling by public transport almost 43% of rural residents live more than an hour away compared to less than 7% of urban dwellers. These figures do not address frequency of service issues.

51% of the rural population are living in areas that have the poorest accessibility to services (lowest 10 per cent decile) based on minimum travel times, compared with just 2% of the urban population.²

Unsurprisingly rural residents have to travel further. In 2017/18 people living in rural villages, hamlets and isolated dwellings travelled 9,965 miles on average, 95% further than in urban conurbations and 52% further than the average for England as a whole.²



At the same time rural public transport is continuing to contract. "Ten years ago such buses, which often connect to poorer or isolated areas and communities, represented a third of all bus services. Now, funding for bus services in England has fallen by over £162 million (43 per cent) in real terms in comparison to 2009/10".³ In England some 243 services were reduced or withdrawn in 2018/19 alone.³

Many small rural communities have no bus service whatsoever and for others it is absolutely minimal. Such rural buses as still remain often run on radial routes to the nearest town/ city centre but other destinations are much more difficult or totally impossible to reach. Even where some limited public transport is available it very rarely runs at convenient times for accessing employment/training or attending fixed -time appointments such as doctor's appointments. Accordingly, if you are unable to drive you are dependent upon others to access employment, post- 16 education/training; shops; medical facilities; and a host of other essential activities.

Community transport and taxi alternatives, whilst helpful, are not without their drawbacks, not least their unsuitability for spontaneous or urgent trips. Older people cannot use their bus passes on community buses and even the expensive option of taxis is not necessarily always available. Whether by private car or other means, the additional cost for rural households of essential travel is very significant. For example, it is not unusual for 16-18 year olds to pay in excess of £800 p.a. just to access education.

The problems of poor rural accessibility and increased travel costs also impact on those trying to provide services to customers and clients including, notably, health and social care professionals; council services; and the voluntary sector.

Rural areas generally also suffer from inferior digital services compared to urban areas. In 2019 8% of rural premises could not get a 10 Mbps fixed line connection and 19% could not get a 30 Mbps (superfast broadband) connection. The equivalent urban figures are 1% and 3% respectively. Accessing the internet is also a very significant added financial burden in areas where no free wi-fi provision is available.⁴

With mobile provision, in 2019 a basic phone call could not be made inside 32% of rural premises on all four networks. A 4G connection could not be accessed on all four networks inside 58% of rural premises. The equivalent urban figures are 3% and 14% respectively. Two particular issues experienced with mobile provision are weak signal strength within many rural premises and the extent of network coverage in open countryside.⁴

Low wages and higher costs of living

The earned average wage in rural areas (workplace based) compared to the urban average is almost 7.5% lower.⁵

Rural residents also face higher costs:

- Housing costs. In 2018, the average lower quartile house price was 8.8 times the average lower quartile earnings in predominantly rural areas. This compares with 7.5 in predominantly urban areas (excluding London).²
- Fuel poverty. In 2018 some 12% of rural households were in fuel poverty compared to 10.3% of urban households. Also, the average fuel poverty gap (the reduction in fuel bill that the average fuel poor household needs in order to not be classed as fuel poor)for rural fuel poor households was £690, over twice the National of £334.⁶ Whilst future home standards have an important role in the conservation of fuel and power in new housing a larger proportion of rural homes are older, off the mains gas grid, and more difficult to treat.

- Travel. In 2018 average weekly transport costs for households in rural hamlets and isolated dwellings was £139.20 (£60.60 higher than for urban areas) which accounted for 15% of their weekly disposable income.⁷
- Higher costs of service delivery. A diverse range of services cost more in rural areas. For example, recent research showed that rural Councils paid 13% more for domiciliary social care.⁸ There are many other examples e.g. the higher grocery costs in village shops and commercial delivery firms charging supplements for remoter areas.

“People in rural areas typically need to spend 10–20 per cent more on everyday requirements than those in urban areas. The more remote the area, the greater these additional costs.” (Joseph Rowntree Foundation 2010)⁹

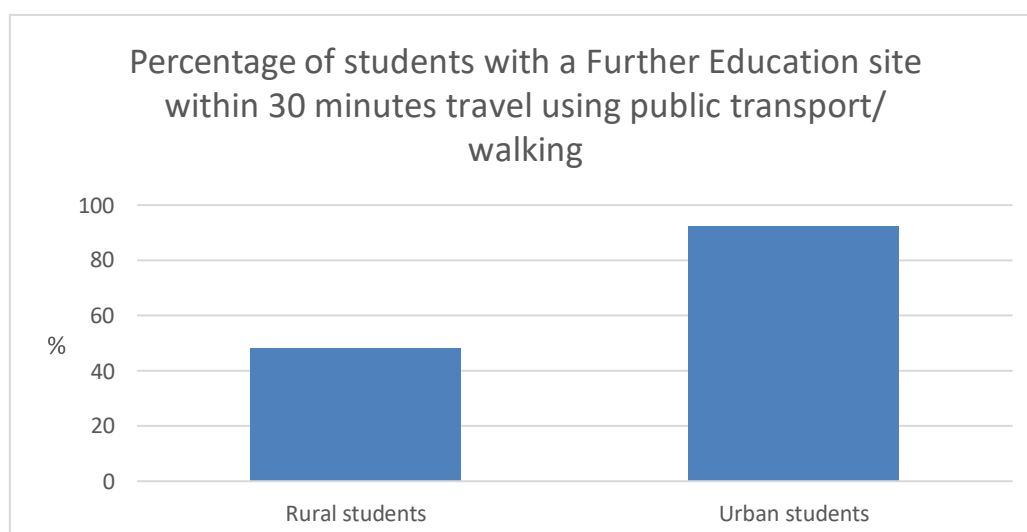
Lack of opportunity

The challenges facing rural residents can have severe consequences for the most vulnerable and disadvantaged and can adversely affect social mobility.

Young people in rural areas often face particular difficulties in accessing appropriate education, training and employment opportunities due to the limited availability of local options combined with the lack of convenient and affordable public transport.

Comparing results using deprivation level (IDACI decile bands), rural areas had lower achievement levels in English and Maths at Secondary level for all levels of deprivation compared with urban areas (2017/18).² Also, as at March 2019, 18 per cent of secondary schools in rural areas had received ‘Outstanding’ as the most recent inspection outcome, compared with 22 per cent of secondary schools in urban areas.²

Only 48.1% of rural students have access to a Further Education site within 30 minutes travel time using Public Transport/Walking compared to 92.3% in urban areas (2017).²



Rural areas typically offer far fewer employment and training opportunities which particularly disadvantages people who are unable to drive. In predominantly urban areas the proportion of the working age population with NVQ Level 4 or an equivalent qualification was 46.7 per cent compared with 37.2 per cent in predominantly rural areas (2018 workplace based data).

Climate change issues

Many areas of rural England suffer acutely from the environmental social and economic impacts of extreme weather, including notably flooding and coastal erosion. The Environment Agency has estimated that some 5.2m homes are at risk of flooding in England alone.¹⁰ Not only are homes at risk, but severe flooding can damage transport routes, result in the collapse of infrastructure, accelerate soil erosion, and involve loss of livestock.

The Covid-19 pandemic

Economy. The economic costs of the pandemic have severely affected both rural and urban areas but there have been marked geographical difference between areas. At certain times almost one third of employments have been furloughed in both rural and urban areas. This and rising unemployment adversely affect both family budgets and expenditure in local economies. Whilst, on average, the unemployment rate (the statistics do not reflect under-employment issues) remains lower in predominantly rural areas the rate of increase in the percentage of the population who are jobless has risen faster than in urban areas since February 2020.

Of particular concern in many rural areas is the reliance on one particular sector, and/or sectors that are seasonal and low-paid, for a high proportion of jobs. For example, the accommodation, and food and drink sectors have been particularly acutely affected by significant declines in both domestic and inbound tourism spend which is reflected in redundancies and well as high take-up of the Job Retention Scheme. Ten rural local authority areas have over 20% of their jobs in tourism. In rural areas with a high reliance on a single sector for employment alternative jobs may be very difficult to find locally.

Partly because of their reliance of vulnerable sectors of employment there is concern, backed by research, that the on-going impact of Covid-19 “ will be felt the most in county areas” with economic decline in more rural areas being comparatively greater than in London and major cities.¹¹

Local Authorities have been hit hard by the Covid-19 related funding gap as their income has decreased at the same time that demand for services has increased. The Local Government Association has estimated the shortfall between additional costs and Government funding at some £7.4bn nationally.¹² Many rural local authorities are likely to face particular difficulties with their local economies damaged; few options for increasing income; and increased demand for services which are already generally more costly to provide (in unit cost terms) than in more urban areas. The implications for a wide range of services, not least social care and discretionary services such as public transport, are very worrying.

There is concern too that increasing numbers of small rural businesses will not survive causing hardship to those directly affected and resulting in further deterioration in the vitality of rural town high streets and leaving more rural villages without even a village shops and pub. There is a real issue of small premises in rural areas not being able to operate profitably due to social distancing requirements.

Individual health and wellbeing. Whilst the incidence of confirmed cases of Covid-19 has, on average, been lower in predominantly rural areas than in more urban locations, impacts on many rural residents have been severe. Examples include:

- Poor broadband and mobile connectivity in many rural areas presented difficulties for rural residents trying to work from home. It has also caused problems for those needing to access services online.
- Online delivery of services, including healthcare and education, raised issues of exclusion for the elderly and for poorer sectors of the community.
- Isolation and loneliness have increased, not least amongst elderly people living alone. This is exacerbated by the poor broadband and mobile connectivity referred to above.

The political dimension

In Scotland, Wales, Northern Ireland (and in most of Europe similarly) rural areas receive special financial attention by their Governments. In England however, that is rarely the case and indeed rural areas receive far less government financial support for their services per head of population than do their urban counterparts. This unfairness is not helped by the lack of genuine rural proofing and the inadequate provision of meaningful fine-grained statistics about the realities of rural living.

Far from being confined to Central Government, this lack of rural focus (or even the most cursory consideration of rural issues) is evident in plans and actions of many service providers in both the public and private sectors. Arguably this is because disadvantaged and vulnerable people in rural areas are geographically scattered and include such a diverse mix of demographic characteristics that they are not a cohesive lobbying group and are accordingly easy to ignore.

What is the RSN doing?

As the only organisation currently examining aspects of rural vulnerability and disadvantage on a regular basis we have developed a number of initiatives:

- The Rural Services Network holds meetings involving rural local authorities to consider the situation (alongside Rural Health and Social Care) on two occasions a year.
- The group involving non-local authority rural organisations, The Rural Services Partnership, has formed a sub- group to consider rural vulnerability issues. We will seek to encourage Rural Service Partners to produce service specific appendices to this document detailing the rural vulnerability and disadvantage situation as seen by those working in particular services and its customers. i.e. Youth, Older People, Health, Transport, Education, Commerce, Small Businesses.
- We work with the Rural England Community Interest Company to operate a Rural Vulnerability Day in Parliament early each year and the RSN also acts as the Secretariat for a Parliamentary Group Meeting of MPs and Peers.
- We have established a Rural/ Market Towns Group to enable focus on the issues facing those towns.
- We promote the sharing of information and best practice.

- We support the work of the National Rural Crime Network and the National Centre for Rural Health and Care. In the latter case we jointly provide the Rural Health and Care Alliance services to its members.

Ideas for tackling Rural Vulnerability and Disadvantage

Rural Vulnerability is a collective term that applies to an array of rural circumstances and situations which is perhaps best considered in the specific contexts of particular identified problems and issues.

Given the reduction and centralisation of public services, the ageing demographics of rural areas, and the challenges facing young people, the likelihood is that an increasing proportion of the rural population will become disadvantaged and/or vulnerable in the future.

The Utility Service Regulators Ofgem, Ofwat, and Ofcom are asking power, water and telecommunications companies to do work and set up systems to give consideration to both identify and assist their vulnerable customers and the phrase is also employed by the Financial Conduct Authority. The power and water industries employ a Priority Services Register situation to allow people to inform or register their difficulties so that companies are aware of their situation.

Whilst recognising the need for confidentiality of the individual in many cases it is essential for private sector companies, local authorities and the voluntary sector to collaboratively address the challenges facing rural communities. We also think that people 'on the ground' such as Parish/Town Councils, voluntary groups and possibly Church Councils could have a more defined wider role.

In summary:

- 1. It is our view that the number of people of all ages living in rural areas and who are particularly vulnerable/ disadvantaged is increasing markedly year-on-year and that immediate action is required.**
- 2. We have an established track record of working to improve the public financing of rural areas and support for the rural economy. (We operate through a small charge system with rural local authorities and we are dependent on these arrangements to highlight these issues and to put measures in place to try to tackle them.)**
- 3. RSN has the experience, track-record, and the team to work with existing and new partners to address vulnerability and disadvantage. By supporting our existing work and working with our members we can provide a collective rural voice and dedicated resources to tackle rural vulnerability and disadvantage.**

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