

The Challenges Faced by a Rural Subpostmaster

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Introduction

- About me
- What is a subpostmaster?



Challenges

- Outreach
- Securing the next generation of subpostmasters
- Network subsidy payment
- Competition
- Operating costs
- Demanding hours
- Accountability



On the plus side

- Tremendous sense of community
- Valued by customers
- Interesting and varied



What would help?

- More government and council services
- Fair remuneration rates for subpostmasters
- Banks to financially contribute towards Outreach and banking services



Thank you

- To find out more about the National Federation of Subpostmasters, visit: <https://nfsp.org.uk/>

