

# RSN Seminar: Rural Vulnerability Online via Zoom 11am-1pm, Monday, 5<sup>th</sup> October 2020

## Agenda

### 11:00 Welcome from Andy Dean, Assistant Director of Rural Services Network

11:10 Introduction by chair Cllr Mary Robinson, Eden District Council

#### Seminar session Rural Vulnerability

#### 11:20 Speaker 1

Janie Moor, Chief Executive at South Hams Citizen's Advice Bureau **Presentation –** Impact of Covid-19 on Rural Advice Services - A Case Study from South Hams

Short Q&A with the speaker

#### 11:40 Speaker 2

Alex Phillimore, Marketing and Communications Manager at The Farming Community Network

Presentation – Supporting the Farming Community Through Hard Times

Short Q&A with the speaker

#### 12:00 Speaker 3 Rachel Ryan-Crisp, Vulnerability Lead at Southern Water Presentation – Working in Partnership to help Vulnerable Customers

Short Q&A with the speaker

**12:20 Open forum discussion led by Andy Dean focusing on Rural Vulnerability** Wider discussion about Rural Vulnerability in England with evidence and examples of Good Practice that members wish to share.

This discussion can also include Rural Vulnerability concerns from local rural communities due to lockdown, and any wider issues as relevant.

#### Providing a voice for rural communities and service providers

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