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SOMERSET
County Council

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Somerset Micro-providers

What happens if we can create an environment where passionate local people are given the confidence, and tools to help and care for other local people?

878 active micro-providers

**582 accredited Micro-providers
offering personal care**

**Supporting people to stay in their
own Homes.**

**Supporting hospital discharge.
Supporting community resilience.**

**Somerset's
Micro-providers**

**Providing person centred support
(flexible and local) that people
and their families value.**

**3,910 people using micro-services
Providing 19,435 hours of care
and support a week.**



Who is CCS?



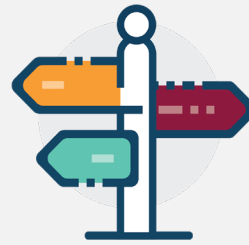
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CCS

(Community Council for Somerset)

is a leading local charity that works in the heart of Somerset's communities to inspire and enable positive change.



somerset **village** &
community agents

part of CCS

CCS Village and Community Agents

Agents provide confidential, practical community-based solutions for people, wherever they are in Somerset, they are problem-solving, solution-finding superheroes!



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How we identify Micro-providers



Case Study 1



Village Agent Kirsten was working with a 45 year old male who had suffered a period of ill health which had led to unemployment, financial hardship and risk of homelessness.

Kirsten helped the client to stabilise his housing and financial situation and then supported him to explore employment opportunities.

The client had expressed a wish to help others, and so Kirsten supported him to set up as a micro-provider.

The client is now a successful micro-provider which has increased care capacity in his area and has given him an opportunity to be part of the solution in Somerset.

Case Study 2



Village Agent Steve received a referral from the GP surgery, asking him to make contact with an unpaid carer who needed support looking at solutions which would allow her to attend a funeral away from home.

Traditional respite options were explored but were unsuitable due to the ongoing pandemic.

The Village Agent used their knowledge of the micro-provider programme to find someone who had capacity.

"I do appreciate your help very much. I was talking to someone the other day who hadn't heard of Village Agents and I said, 'they're marvellous'".

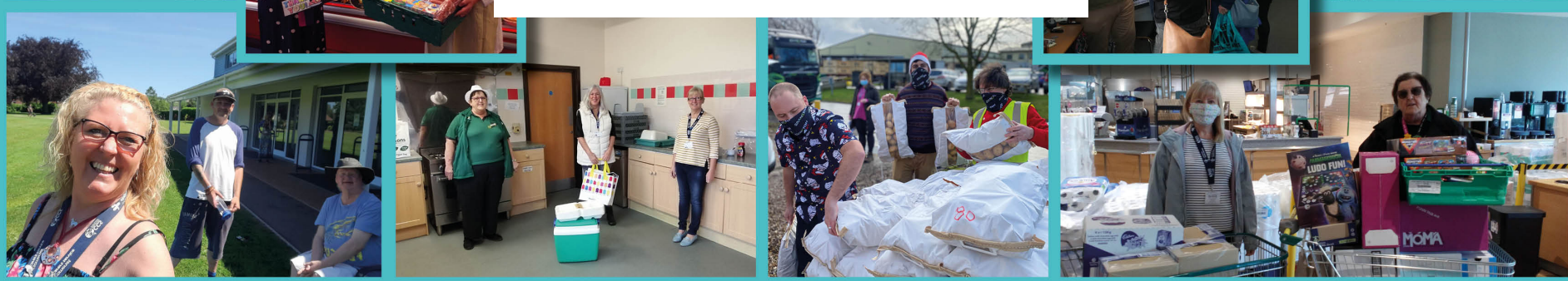
Somerset Micro-providers - Our Story



To view this video click on the thumbnail of the video above or the link below:
<https://www.youtube.com/watch?v=JIDMI6h0m7E>



Thank you
Any
Questions?





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www.ccslovesomerset.org

