

PATIENT EXPERIENCE OF DIAGNOSTICS

CAPACITY

9 out of 10 (93%) respondents want more investment in diagnostic testing capacity



LONG WAITS

3 out of 5 (60%) respondents would consider paying privately to avoid long waits

TESTING AT HOME

3 out of 4 (77%) respondents would be happy to test themselves at home

RECOVERY

Nearly one in five (17%) respondents said their long-term recovery was set back due to delays in getting tests or results

COMMUNICATION

4 out of 5 (82%) respondents want more discussion of testing options when being referred



The data come from an online survey that ran from 24th November 2023 to 2nd January 2024. The survey was completed by 1,177 respondents. Roche Diagnostics UK & Ireland funded the survey. Analysis of the survey data and development of the report and its recommendations were done by the Patients Association, without influence from Roche Diagnostics.